

28 July - 1 August 2019 | Edinburgh International Convention Centre, Edinburgh, UK

www.pangbornsymposium.com

Fast and automated sensory analysis:

Using natural language processing for descriptive lexicon development

Leah Hamilton and Jacob Lahne Virginia Polytechnic Institute and State University

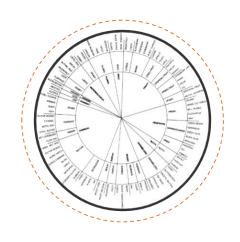
Organised by:



Natural Language Processing (NLP)

- NLP- Computer science methods for automatically processing large amounts of human-generated text
- Sensory science deals with humans, and thus language
- A case study: transforming whisky reviews into a lexicon
- Think about applications in your own work

Traditional Lexicon Development



Noble et al., 1984

Modified 3 years after publication



Koch et al., 2012

69 Rooibos samples 22 hours of training Still only a "first pass"



Drake et al., 2001

240 Cheeses Narrowed to 70 3-Day workshop 75 hours of training

What if we use existing product descriptions?



WhiskyAdvocate

> 4200 reviews

2296 Scotches 912 Americans 227 Canadians 211 Irishes



Steepster

> 350,000 reviews



BeerAdvocate

> 1.5 million reviews



Whiskycast

> 2300 reviews 1282 Scotches 538 Americans 150 Irishes 114 Canadians



RateBeer

> 3 million reviews

Previous Work: Ickes, Lee, and Cadwallader, 2017

Valente, 2016

Г

Objective

Transform over 6500 existing product reviews into a whisky lexicon or flavor wheel

BERRY BROS. & RUDD NORTH BRITISH 50 YEARS OLD

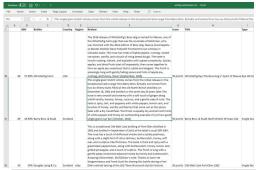
Country: Scotland
Region:
Type: Single Grain
Bottler: Berry Bros. & Rudd
ABV: 58.9%
Score: 95 points
This single grain Scotch whisky comes fros
initial release in the Exceptional Casis ran

This single grain Scotch whisly comes from the initial release in the Exceptional Casis range from Berry Bros. & Rudd, and comes from two ex-Sherry butts filled at the old North British distillery on December 18, 1962 and bottled on the same day 50 years later.

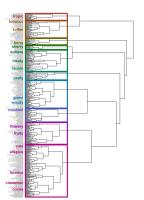
The most is very simout aim (reanity wint a sour touch or ganger anong wint valuals, bannan, honey, cocount, and a gentle oalsy note. The taste is spicy, tast, and peperty with white pepper, lemon zest, and touches of honey, vanilla, and berries that come ou as the spices fade with a dry mouthfiel. The finish is equally dry and tart with hints of white pepper and honey.

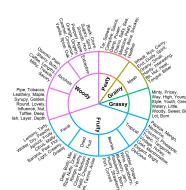
outstanding example of just how good single grains can be! (October, 2014)





reviews







Г

Focus Groups
Free Text Surveys

Manual Text Coding

Descriptive Analysis Consensus Training

NLP Tools

- Collecting Text
- Web Scrapers
- Text Cleaning
 - Language Models
 - Lemmatizers/Stemmers
- Grouping Related Words
 - Principal Component Clustering

Web Scrapers

Collecting descriptions for a large, diverse sample of products

SOLUTION:

Web scraping of product reviews

BERRY BROS. & RUDD NORTH BRITISH 50 YEARS OLD

Country: Scotland Region: Type: Single Grain Bottler: Berry Bros. & Rudd ABV: 58.9% Score: 95 points

This single grain Scotch whisky comes from the initial release in the Exceptional Casks range from Berry Bros. & Rudd, and comes from two ex-Sherry butts filled at the old North British distillery on December 18, 1962 and bottled on the same day 50 years later.

The nose is very smooth and creamy with a soft touch of ginger along with vanilla, banana, honey, coconut, and a gentle oaky note. The taste is spicy, tart, and peppery with white pepper, lemon zest, and touches of honey, vanilla, and berries that come out "strong>Broper./strong> Single Grain

strong>Region: (*strong> Single Grain

strong>Spotler: (*strong> Serry Bros. & Rudd

strong>Bros. & Rudd

strong>Bros. & Rudd

strong>Bros. & Rudd

strong>Bros. & Single Grain

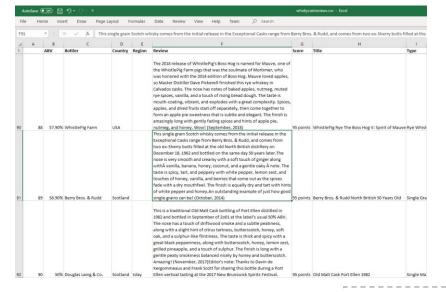
strong>Bros. & Rudd

strong>Bros. & Single Grain

str

An outstanding example of just how good single grains can be! (October, 2014)





Tools Used:
BeautifulSoup (Python),
rvest (R)

Pros

Fast (>1 product/second)
Don't need product samples

<u>Large</u> sample size

Cons

Messy Data
Lots of data = lots of analysis time
No universal tool (website-specific code)

Text Cleaning

Non-descriptive words (e.g. good, the, pricey) in product descriptions

Desired Descriptors

The taste is <u>spicy</u>, <u>tart</u>, and <u>peppery</u> with <u>white pepper</u>, <u>lemon</u> zest, and touches of <u>honey</u>, <u>vanilla</u>, and <u>berries</u> that come out as the spices fade with a <u>dry</u> mouthfeel.

Non-descriptive words (e.g. good, the, pricey) in product descriptions

SOLUTION:

Language Model- Part of Speech Filtering

Parts of Speech (Manual)

The taste is spicy tart, and peppery with white pepper, lemonzest and touches of honey, vanilla, and berries that come out as the spices fade with a dry mouth feel.

Nouns

Verbs

Adjectives

Non-descriptive words (e.g. good, the, pricey) in product descriptions

SOLUTION:

Language Model- Part of Speech Filtering

Parts of Speech (Automated)

The taste is spicy tart, and peppery with white pepper, lemonzest and touches of honey, vanilla and berries that come out as the spices fade with a dry mouth feel.

Nouns

Verbs

Adjectives



15% of occurrences of the word "clove" are tagged as verbs

Most NLP tools were trained on novels, journal articles, tweets, NOT descriptive text

Pros

Takes context into account Flexible

Cons

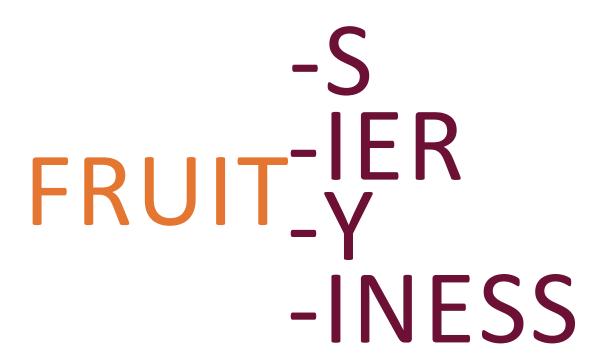
No tagger for sensory relevance (yet) No language model is 100% accurate Г

PROBLEM:

Multiple forms of the same word

SOLUTION:

Lemmatizing & Stemming





Lemmatizers are more state of the art, but they're not perfect

Some lemmatizers turn "clove" into "cleave", something no stemmer would do!

Stemmers

Small list of endings for adjectives | Can't handle irregular forms

Lemmatizers Better handling of irregular forms | May be limited by dictionary

Easy to write and customize | Creates artifacts (e.g. turning "red" to "r")

Maintains readability | Doesn't combine adjectives and nouns

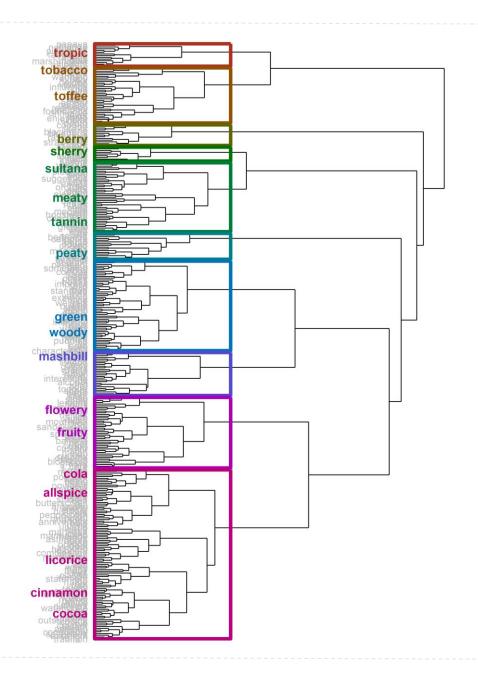
Utilizes part of speech tags More computationally intensive

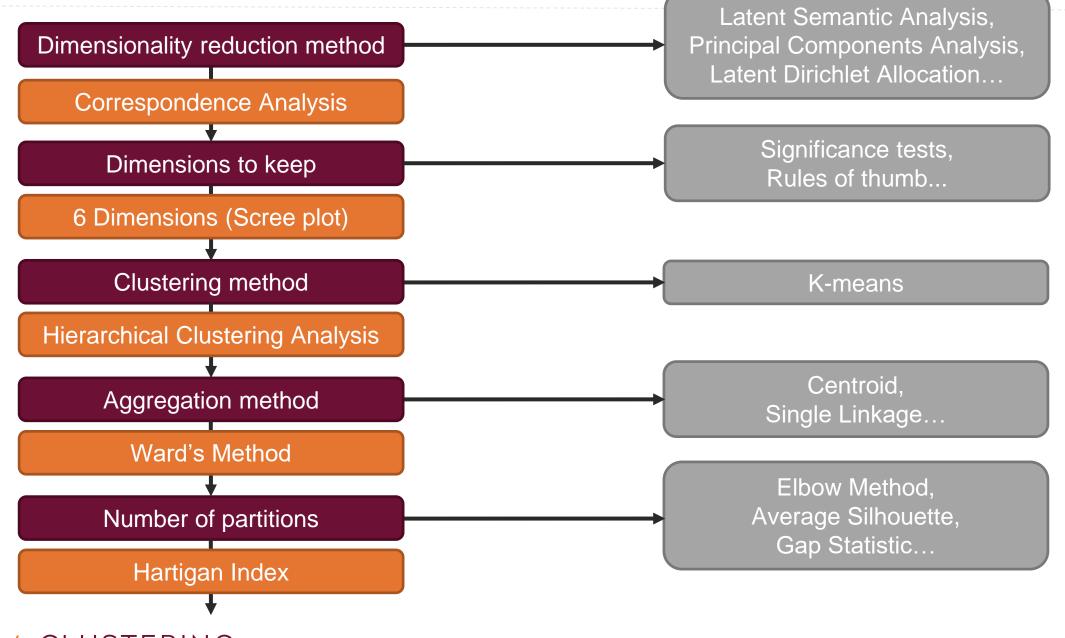
Clustering

Grouping a large (>10³) list of words into categories, like in a flavor wheel

SOLUTION:

Singular Value Decomposition + Clustering



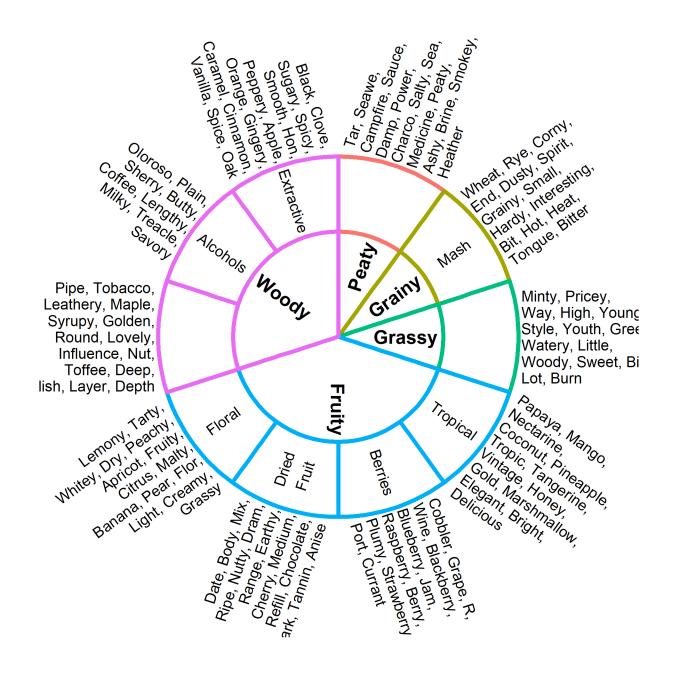


Pros

Can group very large numbers of words
Visualization options
Can find broad synonym clusters

Cons

Many arbitrary decisions
Highly dependent on arbitrary decisions
Commonly co-occurring ≠ synonymous



Tools

	Potential Tools
Web Scraping	BeautifulSoup (Python) rvest (R)
Language Modeling	spaCy (Python) Stanford CoreNLP (Java) cleanNLP (R)
Lemmatizing	textstem, koRpus, cleanNLP, lexicon (R) spaCy (Python) TreeTagger
Clustering	Base R, cluster, flashClust (R) scikit-learn, SciPy (Python)
Network Analysis	IGraph (R/Python/Mathematica/C++) Gephi

References

- Drake, M. A., McIngvale, S. C., Gerard, P. D., Cadwallader, K. R., & Civille, G. V. (2001). Development of a Descriptive Language for Cheddar Cheese. Journal of Food Science, 66(9), 1422-1427.
- Ickes, C. M., Lee, S. Y., & Cadwallader, K. R. (2017). Novel Creation of a Rum Flavor Lexicon Through the Use of Web-Based Material. *Journal of Food Science*, 82(5), 1216-1223. https://doi.org/10.1111/1750-3841.13707
- Koch, I. S., Muller, M., Joubert, E., van der Rijst, M., & Næs, T. (2012). Sensory characterization of rooibos tea and the development of a rooibos sensory wheel and lexicon. *Food Research International*, 46(1), 217-228. https://doi.org/10.1016/j.foodres.2011.11.028
- Noble, A., Arnold, R., Buechsenstein, J., Leach, E., Schmidt, J., & Stern, P. (1987). Modification of a standardized system of wine aroma terminology. *American Journal of Enology and Viticulture*, 38(2), 143-146.
- Valente, C. C. (2016). Understanding South African Chenin Blanc wine by using data mining techniques applied to published sensory data. Stellenbosch University.



Questions?

LEAH HAMILTON (HLEAH@VT.EDU)

JACOB LAHNE (JLAHNE@VT.EDU)